

**CONCORD HOUSING AUTHORITY
34 EVERETT ST.
CONCORD, MA 01742
WWW.CONCORDHA.ORG**

October 5, 2020

Dear Resident:

This notice is to inform you that the Concord Housing intends to update its Grievance Policy to accurately reflect State regulations and the contents of your lease.

Proposed changes are as follows:

1. Definition of a grievant is defined in State regulations and will include a person for whom the CHA holds personal information pursuant to 760 CMR 6:03.
2. The following will be listed as an exemption the right to a grievance “in the event the LHA has reason to believe that a guest of tenant or a guest of a household member has engaged in any of the behavior listed in 760 CMR 6.05(7)(b) and that tenant knew beforehand or should have known beforehand that there was a reasonable possibility that the guest would engage in misconduct.” (See 760 CMR 6.06 (7)(b)(9))
3. The provision from the State Public Housing lease which addresses timeframe to provide additional reasons for termination has been added to the Grievance Policy.
4. References to the AHVP and the MRVP Program removed because the CHA does not administer these programs and the policy is clarified to indicate that it applies to state funded programs only.
5. Timeframe for hearing date for a matter involving good cause to terminate a lease will be 14 days pursuant to 760 CMR 6.08(4)(c).

The revised Grievance Policy is on file at the CHA and is also posted on the CHA website. If you would like to view a copy and do not have access to the internet please call 978-369-8435. If you would like to submit any comments as to these changes you may do so by submitting them to Marianne Nelson, Executive Director at the address on this letterhead. Comments are due 30 days from the date of this notice.

If you are a person with a disability under applicable law you may request a reasonable accommodation from the CHA.

Sincerely

Marianne Nelson
Executive Director

Attachments: Language Advisory

This is an Important document. Please contact CONCORD HOUSING AUTHORITY at 978-369-8435 for free language assistance.

Este es un documento Importante. Por favor contáctese con CONCORD HOUSING AUTHORITY al 978-369-8435 para asistencia gratuita de idioma. (Spanish)

Este é um documento importante. Por favor entre em contato CONCORD HOUSING AUTHORITY no 978-369-8435 para assistência gratuita em idiomas. (Portuguese)

Это важный документ. Пожалуйста, обратитесь к CONCORD HOUSING AUTHORITY по телефону 978-369-8435 для получения бесплатной помощи переводчика. (Russian)

Đây là tài liệu quan trọng. Vui lòng liên hệ CONCORD HOUSING AUTHORITY tại 978-369-8435 để được hỗ trợ ngôn ngữ miễn phí. (Vietnamese)

这是一份重要的文件。请拨打电话号码 978-369-8435 联系 CONCORD HOUSING AUTHORITY 获得免费的语言服务。(Simplified Chinese)

នេះគឺជាឯកសារសំខាន់។ សូមមេត្តាទាក់ទង មកកាន់ CONCORD HOUSING AUTHORITY តាមរយៈ: 978-369-8435 សម្រាប់សេវាកម្មជំនួយបកប្រែភាសាដោយមិនគិតថ្លៃ។ (Mon-Khmer / Cambodian)

Questo è importante. Si prega gentilmente di contattare CONCORD HOUSING AUTHORITY al 978-369-8435 per assistenza linguistica gratuita. (Italian)

عربي

هذا يكون مستند مهم. نرجو الإتصال بمفوضية سكن هدرسون على الرقم 978-562-9268 للمساعدة المجانية في اللغة.

C'est un document important. S'il vous plait contacter CONCORD HOUSING AUTHORITY au 978-369-8435 pour obtenir une assistance linguistique gratuite. (French)

Sa a se yon dokiman ki enpòtan. Tanpri kontakte CONCORD HOUSING AUTHORITY nan 978-369-8435 pou asistans lang gratis. (Haitian Creole)